

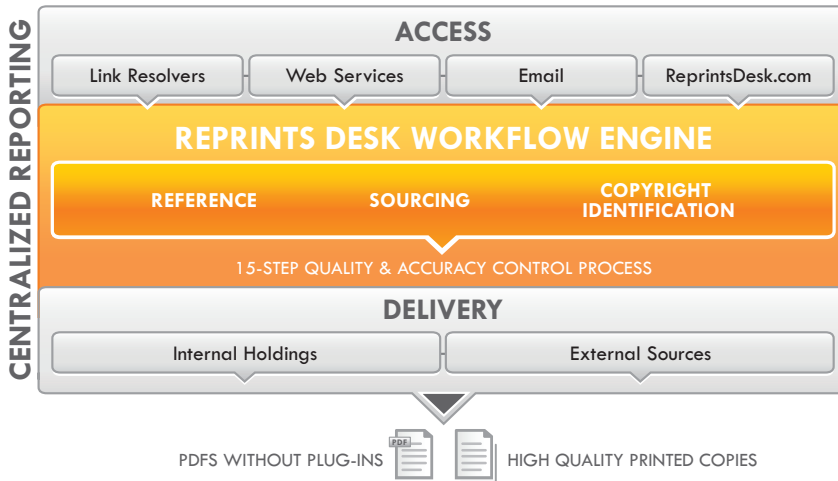
# ARTICLE DELIVERY

For Document Delivery Service and Administration

## Your Business Needs Documents. Reprints Desk Delivers.



Article Delivery from Reprints Desk® simplifies single article procurement, with copyright-compliant same-day delivery (most articles delivered within a few minutes to a few hours), original and clean color articles by default, PDFs without plug-ins made possible by a proprietary Adobe-based solution, & flexible ordering options – including linkouts, web services, and more.



## Try Before You Buy!

There are many ways for you to obtain journal articles, book chapters, and conference proceedings, but nobody can deliver them with the level of satisfaction that Reprints Desk can – or the speed, quality, fair pricing, service and IT flexibility, and post-sale support. Don't just take our word for it.

**Contact us today for a no obligation trial.**

## 5 Reasons to Use Article Delivery Today

- **Satisfy ALL end-users** – fast delivery, original color articles, PDFs without plug-ins, and a 15-step quality and accuracy control process to guarantee satisfaction with every article.
- **Seamlessly integrate** – order via LinkOuts from PubMed, EBSCO Host, and Ovid, or use your chosen link resolver. And now offering integration options with RightSphere® from the Copyright Clearance Center (CCC).
- **Ensure copyright compliance** – give yourself peace-of-mind by using a provider that adheres to international laws.
- **Simplify your workflow** – automate and improve your internal processes with the Reprints Desk document delivery workflow engine. You can offer your users unmediated access to your own collection as well as external sources.
- **Leverage the power of Web Services** – reduce complexity, preserve platform independence, and maximize control. Leverage your intranet's authentication, and maintain your own agency's look and feel.



# Article Delivery Features

## Any Article, Any Publisher

- » Ends-of-the-earth fulfillment option
- » Specializing in delivery of scientific, technical, and medical (STM) content from print and electronic sources
- » No content delivery restrictions from publishers

## Multiple Ordering Methods

- » Online at [reprintsdesk.com](http://reprintsdesk.com)
- » LinkOuts and link resolvers for pre-populated order forms
- » Via email, for free text or batched orders
- » Web Services for your custom order form

## Document & Link Delivery

- » Email delivery to the desktop
- » Native PDFs always delivered when available
- » PDFs with zero plug-ins
- » Professional, high quality printing for paper delivery
- » 100% article-level links to subscription & Open Access content

## Fast Turnaround with Zero Additional Fees

- » Most orders filled within a few minutes to a few hours
- » As quick as Rush for no extra charge

## Integrated Workflow, Comprehensive Reporting

- » Internal fulfillment (from your collection) and external fulfillment (from our sources) all in one
- » All account and user details captured on every transaction
- » Prompt status updates and regular comprehensive statistical reports

## 15-Step Quality and Accuracy Control

- » Citations verified to ensure reporting, pricing, and fulfillment accuracy
- » Articles look like the original publication: clean, straight, no black borders or reproduction artifacts

## Quality Support & Full Support Visibility

- » Always a fast response from our dedicated support team
- » Global support around the clock
- » 24-7, real-time visibility in to all end user customer support interactions
- » Full training and launch communications support at no additional cost

## 3rd Party Integrations

- » Link resolver technologies – SFX, 360 Link & others
- » Reference management software – Bibliogo, EndNote and others
- » Internet browsers – IE, Firefox, Chrome & others
- » Databases & discovery tools – PubMed, Embase, SciFinder, OVID, EBSCOhost and others

## Cost Avoidance, Savings, and Controls

- » No platform fee options
- » No additional fees for rush, clean or color copies
- » No hidden royalty markup fees from publisher list prices
- » No additional fees for data entry or citation verification
- » Pre-fulfillment checks against subscription, print collection and Open Access content
- » Rights-enabled citation matching against previously ordered workgroup articles
- » Plus copyright royalty limits & pre-purchase price estimates

# Get Started Today

We've worked with hundreds of enterprises, big and small, to deploy our Article Delivery service and are here to help you, too – regardless of complexity, scale or budget. **Contact us today.**

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**REPRINTS DESK**  
The Content Workflow Company