



The Library Network

Libraries Working Together

41365 Vincenti Court, Novi, MI 48375
Phone: (248) 536-3100 Fax: (248) 536-3098
Online: <http://tln.lib.mi.us>

Dana Vargo Szanti
The Library Network
41365 Vincenti Court
Novi, MI 48375

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To Whom It May Concern:

As the largest public library cooperative in Michigan, TLN has employed W T Cox Information Services as our subscription agent for the better part of the past 15 years. Their customer service has always been of the highest level. I find the website they provide to be very user friendly as an administrator of a large group of libraries. Our 35 member libraries have expressed their appreciation of the service and website usability provided by Cox. In fact, in the past year we have gained two new libraries to this menu service who left other agencies. Both have been more than pleased with W. T. Cox and are happy they joined our user group.

Whether they are handling the subscriptions to our very local newspapers or the largest world-wide titles, they have assisted us through many of the challenges in this changing world periodicals. In these difficult financial times for public libraries, our members very much appreciate the generous discount provided to our group. It is with great enthusiasm that I recommend W T Cox Information Services as a premier subscription agent and certainly also appreciate the individual people that have served us so well through all of these years.

Sincerely,

Dana Vargo Szanti
Subscription Specialist