

## *Specialized Customer Service Team*

*The most advanced online support tools including:*

- *Collection Building*
- *Reporting*
- *Claiming*
- *Renewals*
- *and More*

*ILS/LSP integration*

*Support and CoxNet user training*

*No-obligation service proposals*

*Easy transition of service*

## **Electronic and Print Serials.**

### **Managing Your Serials With EASE.**

For nearly 50 years, WT Cox has been a trusted provider of subscription management services to libraries nationwide. We are known industry-wide for our outstanding customer service standards!

WT Cox provides access to over 300,000 electronic and print titles and our expert team of professionals!

**Personalized Customer Service** support and training - as a client you communicate with one person who is familiar with your account and here every step of the way.

**Transitions Specialists** - We understand that it is not always easy to change vendors. That is why our team is here to assist every step of the way.



**CoxNet**, our exclusive, user-friendly online management tool. Free to all WT Cox customers! Request a demo and see firsthand how CoxNet streamlines the serials management process.

- View up to the minute real-time account information.
- Our popular title check in feature.
- Downloadable management and admin reports.
- Orders and renewals with complete management features .
- Quickly submit all claims to review, update and resolved in a few clicks.
- Administrator options for multiple users, levels of access, and restrictions.
- Training and support with online sessions, training videos and onsite visits.
- CoxNet is available to all WT Cox customers at no charge.

**(800) 571-9554** [www.wtcox.com](http://www.wtcox.com)

*Experience Choice Where extraordinary service happens.*